

Outdoor Pool & Hot tub

Terms & Conditions for Non-Residents

We look forward to welcoming you. When you make your booking you are entering into an agreement with us. Please read our terms and conditions of use for our outdoor pool & hot tub.

General

The pool & hot tub are not supervised.

The pool is 1.3m deep, with steps and a bench at one end.

The maximum number in the hot tub at any one time is 5. The maximum number in the pool at any one time is 11.

No diving or running in the pool area.

Suitable bathing costumes must be worn at all times.

No glass or china to be used in the pool or hot tub area.

Arrival and Departure

Upon arrival at Spanhoe Lodge, you are required to sign in at reception. By signing in, you agree to abide by these terms & conditions.

Reservations

Please book your day pass in advance by calling us on 01780 450328.

The pool is available for non-residents between 10am and 4pm. During busy times, Spanhoe Lodge reserves the right to limit the length of use, however this would be for minimum of 2 hours.

Food & Drink

Guests are **NOT** permitted to bring their own food & drink to consume whilst using the pool, hot tub, pool garden or decking area. Any food or drink must be purchased from Spanhoe Lodge. The only exception to this is bottled water.

Children & Babies

We operate on strict adult to child ratios.

Children under 4 must be accompanied by an appropriate adult 1 to 1.

Children between 4 and 8 must be accompanied by an appropriate adult 2 to 1.

Changing Facilities

We do not have changing facilities for non residents. There is a warm outdoor shower near the pool which you are free to use. Please do not use soaps or shower gels.

Pool Closure

The management reserve the right to close the pool at any point due to severe weather. These closures are beyond our control, and any refund will be at the discretion of the management.

Should we need to close the pool due to a chemical imbalance whilst testing the water, then your day pass will be refunded.

Car Parking

A car park is available for you to use. Cars parked here are at owners risk.

Damage and Breakages

Please take care of Spanhoe Lodge. You are responsible and liable for any breakages or damages which you cause to the accommodation or its contents. Please report these as soon as they occur especially if you accidentally spill something – it's much easier to clean if we know what it is and act quickly. We do not normally charge for breakages, but we reserve the right to charge for repair or making good if the damage is significant.

Hot Tub

Children under the age of 16 are not allowed in the hot tub.

Please do not use the hot tub for extended periods of time.

Pregnant women & elderly persons should consult their doctor before use.

Lost Property

We are happy to return items that have been left following departure. However, there will be a minimum charge of £5.00 to cover postage and packaging. Items of lost property will be retained for a period of 3 months, after which they will be disposed of.

Smoking

Smoking & vaping is NOT permitted whilst in the pool, hot tub area and pool garden. Ashtrays are available and you are welcome to smoke in the other outside areas, excluding the decking area. Please be mindful of other guests who may be enjoying the facilities. Please note that offending guests may be asked to leave immediately.

Termination Policy

Spanhoe Lodge reserve the right, at its discretion, to terminate, without notice, an individuals stay where deemed necessary through unacceptable behaviour or as a result of actions which are likely to endanger or offend others (Please note that non compliance of our non smoking policy may constitute termination). In such circumstances any outstanding account must be settled, no refunds will be made.

Wi-Fi Access

Wifi access is freely available around the pool. By using our Wi-Fi Service you are required to agree to the terms and conditions of use in force at the time.

We reserve the right to amend these terms and conditions at any time.

You acknowledge and agree that all intellectual property rights (including, but not limited to, copyrights (including rights in software), trademarks, database rights, patents and inventions) in and relating to the service are owned by us and our licensors or contractors. Nothing in this agreement operates to transfer any such intellectual property rights to you.

We reserve the right to assign or sub-contract any of our rights and obligations under this agreement without notice to you.

If any provision of this agreement is found to be unenforceable by a court of competent jurisdiction, the other provisions shall nevertheless remain in full force and effect.

This agreement is governed by the laws of England and the parties hereto submit to the non-exclusive jurisdiction of the English courts.